



Reality House, Inc.
"Serving Veterans, Families and Communities"
Hewitt DePass, Executive Director
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www.realityhouseny.org

March 16, 2020

Dear Clients:

Reality House, Inc.
Board of Directors

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A pandemic is a global disease and can be caused by a variety of agents, including influenza and coronaviruses. During a pandemic, transmission can be anticipated in the workplace, not only from workers in healthcare settings to clients, but also among co-workers and between members of the general public and workers in other types of workplaces.

In an effort to minimize the spread of COVID-19/coronaviruses, the New York State Department of Health and the Centers for Disease Control and Prevention, has given treatment programs guidelines to work with Clients via telepractice and telephone service guidance; What that means is that Clients will be able to call in to participate in group sessions (a number will be provided given the specific group-see attached schedule) and individual sessions will take place at their weekly scheduled time: your counselor will reach out to you via phone.

The Reality House Outpatient Team of Counselors will be working remotely as of 3/18/20 in order to do our part to stop the spread of the COVID-19 virus. We are conducting group and individual meetings via telepractice and we will reach all clients with instructions allowing you to join these meetings with ease.

Our Community Housing Residence continues to operate.

Please dial 212 281 6004 to contact Reality House front desk.

If you need immediate assistance, please call 911 or go to your nearest emergency room.

Stay healthy and safe!!

Hewitt DePass
Executive Director